

## STEPS TO RETRIEVE USERNAME & PASSWORD


**Step 1.** Download e-Care Pro app from Google Play Store or Apple Store

**Step 2.** Enter School Code as **CJMDLI** and Continue.

2:37 PM 0.0KB/s

4G 82

Help



FRANCISCAN e-care PRO  
WE VALUE YOUR CARE

Please Enter School/College Code

C

J

M

D

L

I


[Find Your School/College Code](#)

Continue

Powered by : FRANCISCAN

**Step 3.** Now Click on **Forgot Username.**


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## Gallery

Photo & Video Gallery

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Help

### Welcome To

Convent of Jesus & Mary School, New Delhi

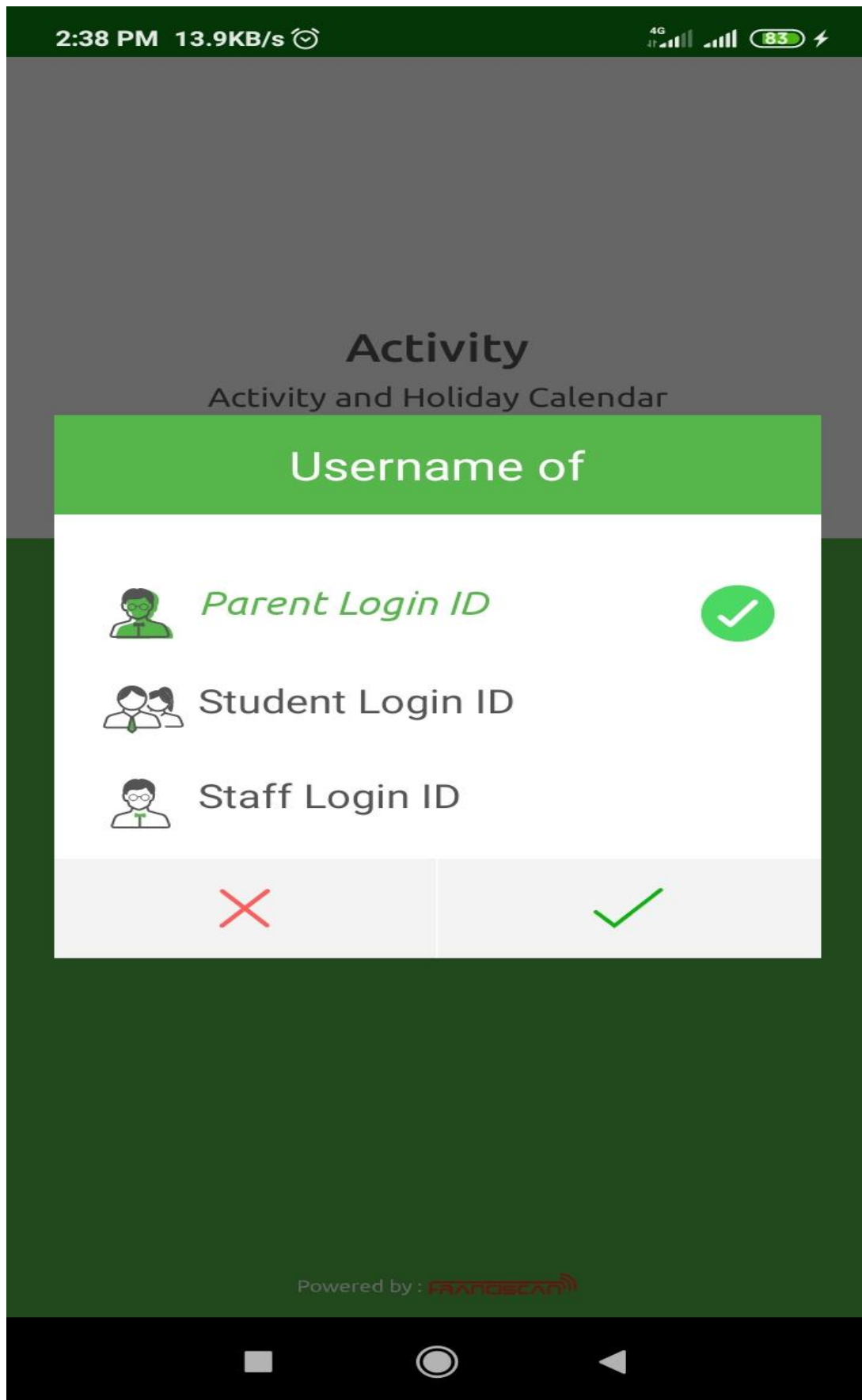
Forgot Username?

Previous Next

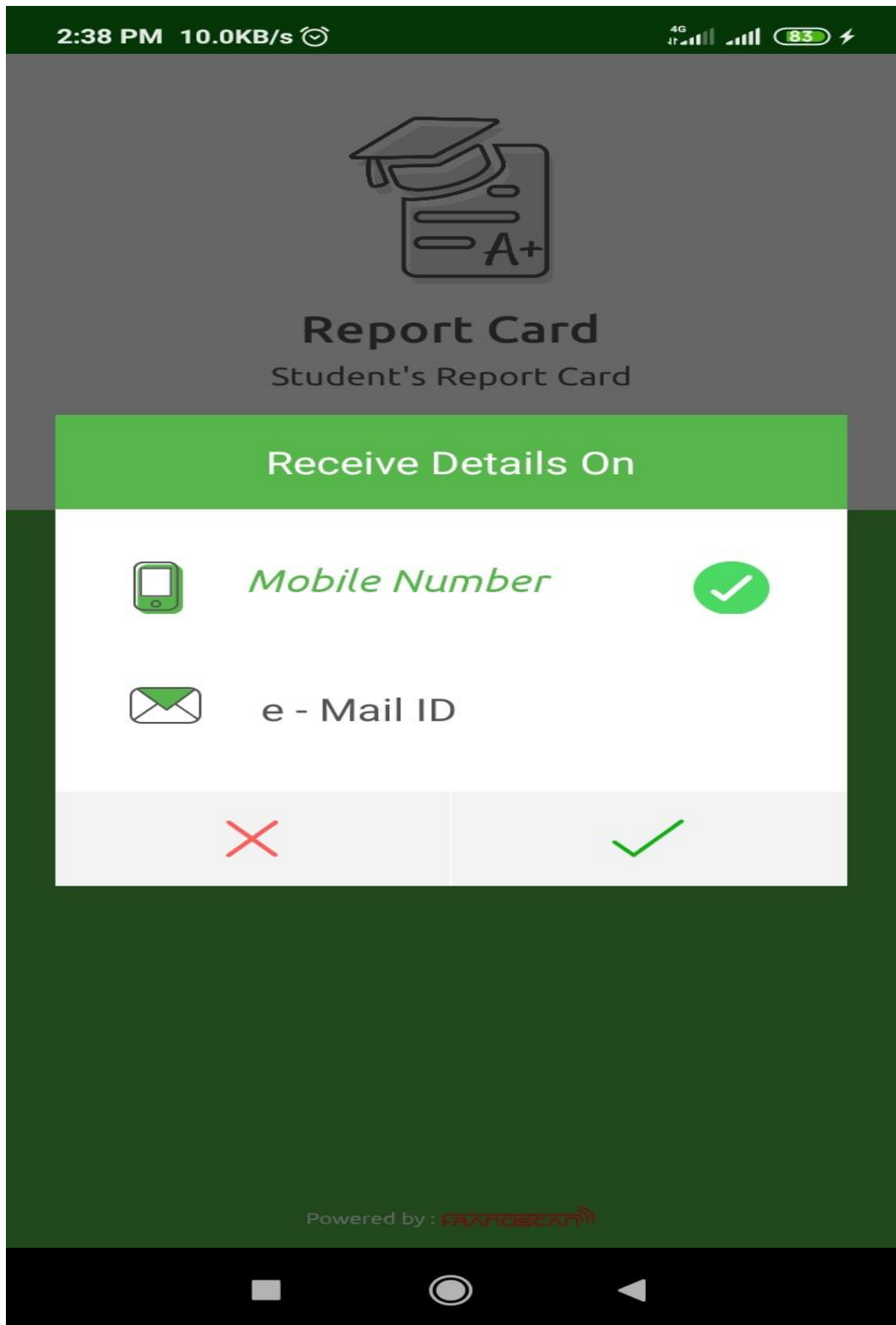
Click on Forgot Username

Powered by : FRANSOAR

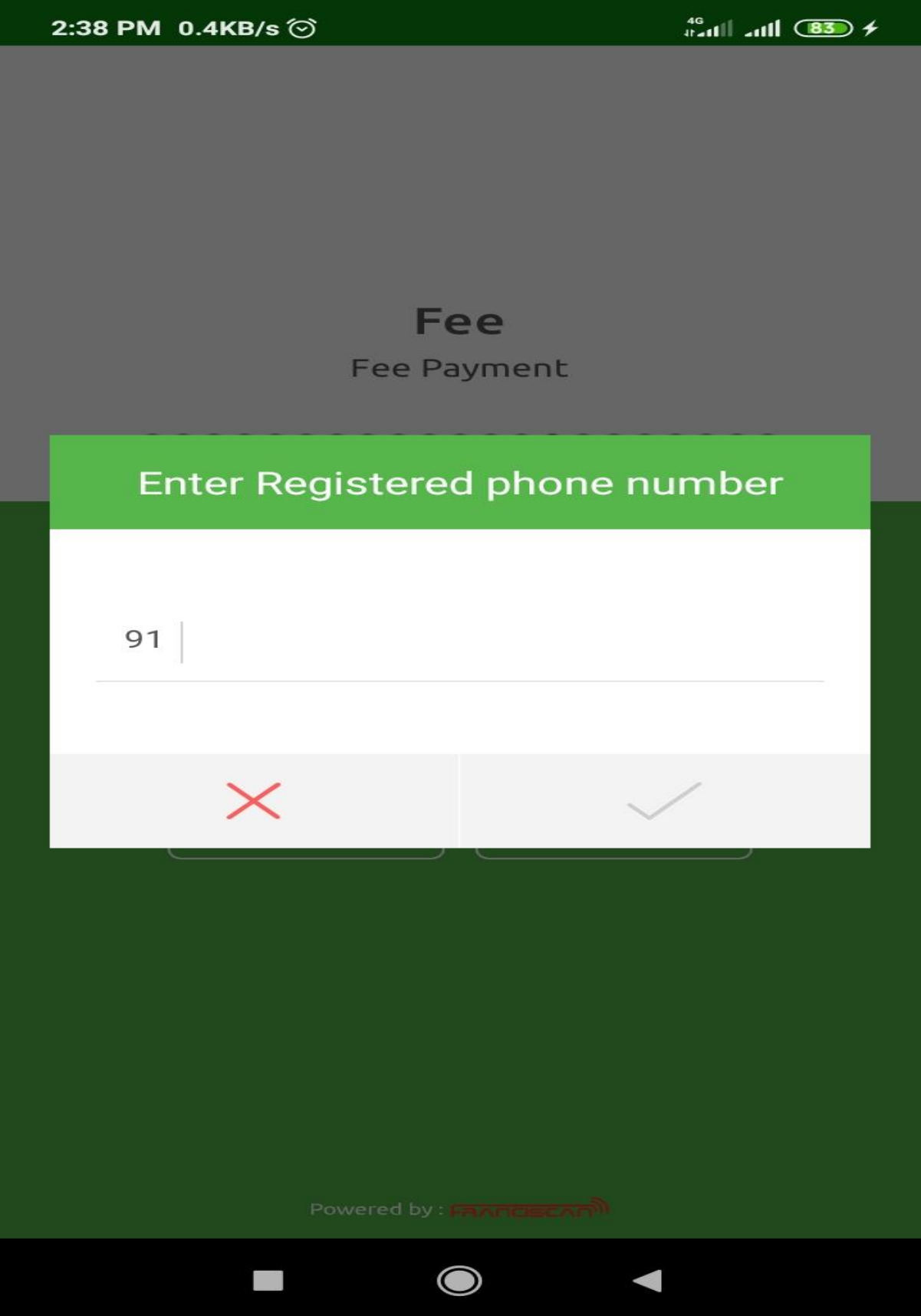
**Step 4.** Select the User name of as **Parent Login Id**



**Step 5.** Select Mobile Number option & click on tick mark.



**Step 6.** Enter your **Registered mobile number** (on which you receive messages regularly) & click on tick mark




The screenshot shows a mobile application interface. At the top, a status bar displays the time as 2:38 PM, a speed of 0.4KB/s, and a battery level of 83%. The main screen has a dark green background with the text "Fee" in large white letters and "Fee Payment" below it. A white modal box is centered on the screen with a green header that says "Enter Registered phone number". Inside the modal, there is a text input field containing "91" followed by a vertical cursor. Below the input field are two buttons: a red "X" icon on the left and a grey checkmark icon on the right. At the bottom of the screen, there is a small text "Powered by : FAIRFISCAT" with a logo.

**You will receive the Forgot Username on your registered mobile number through a text message.**

**Step 7.** After entering the received **Username** , click on **Forgot Password**.


2:39 PM 2.0KB/s 4G 84



## Circular

Important Circulars

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Help

### Welcome To

Convent of Jesus & Mary School, New Delhi

Hi, ABC

Enter Your Password

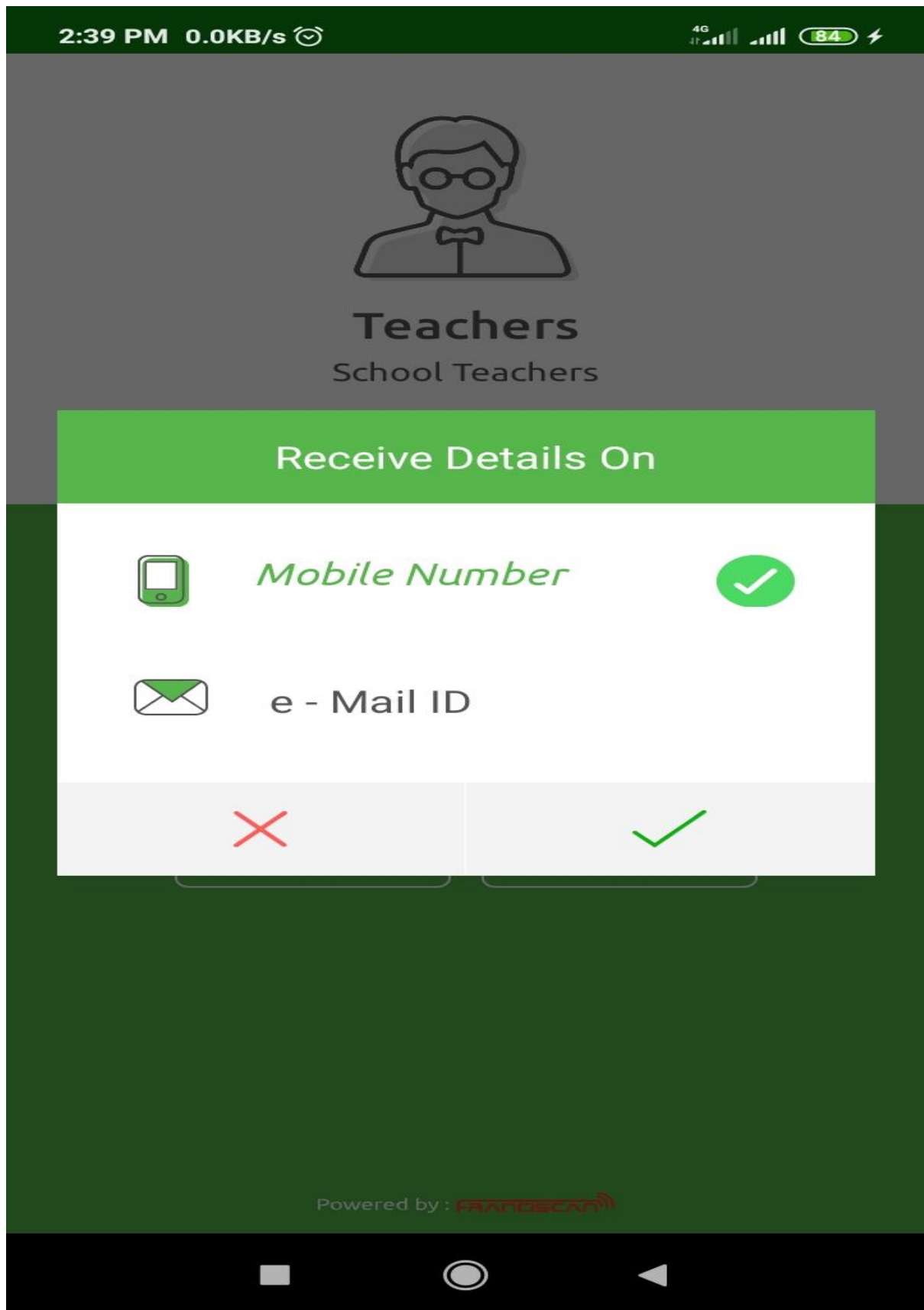
[Forgot Password?](#)

Previous Enter

**Click on Forgot Password**

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**Step 8.** Select Mobile Number & click on tick mark.



**You will receive the password on your registered mobile number.**